

Examples of Events

Below are some examples of the types of actual or potential events that would be appropriate for reporting. This list is intended to give you an idea of some of the things you might report but it is not exhaustive. The categories are the same as the ones used in the online reporting form so this may help you to decide which category your report fits into.

Documentation	Examination/ Assessment	Treatment/ Management	Accidents/ Equipment/ Infrastructure	Personal practitioner adverse experience
Patient record incomplete	Failure to examine all relevant areas connected with patient's history and symptoms	Patient experienced post-treatment distress	Patient trip/fall	Untoward advances from a patient
Patient record illegible		Patient experienced post-treatment pain	Patient unable to contact clinic in an emergency	Patient fixation on practitioner/Stalking
Failure to take a case history	Incorrect diagnosis	Wrong positioning of patient during treatment	Clinical equipment malfunction, e.g. treatment couch	Verbal abuse from a patient
Failure to take notes on a new episode for a returning patient	Investigation undertaken to detriment of patient, e.g. adverse event following assessment	Patient experienced significant post-treatment effects, e.g. neurological symptoms	Failure to use equipment appropriately, e.g. ultrasound equipment	Aggressive behaviour from a patient
Failure to document assessments and findings	Significant pathology missed	Patient experienced permanent harm after treatment	Health and Safety measures inadequate	Violent behaviour from a patient
Failure to document diagnosis	Case history inadequate, missed secondary condition	Patient experienced negative effects during treatment, e.g. rib fracture	Failure to dispose of sharps and clinical waste appropriately in treatment room	Patient under the influence of alcohol or recreational drugs
Failure to document prognosis	Failure in referral process	Suggested medication to patient which had an adverse effect	Failure to dispose of sharps and clinical waste appropriately from practice	Infectious/contagious patients, e.g. fungal infections, scabies, impetigo
Failure to document treatment plan for patient	Patient not offered gown for examination	Suggested exercise(s) to patient which had an adverse effect	Medical emergency inadequately handled	Practitioner safety at home visits
Patient record	Minor/vulnerable		Exposure to blood	Patient personal hygiene
			Exposure to harmful	Damage to or loss of practitioner's/clinic's property

<p>misplaced</p> <p>Records confused, e.g. notes from wrong patient used</p> <p>Treated before referral notes arrived, missed significant finding</p> <p>Failure to gain informed consent</p> <p>Breach of confidentiality</p> <p>Inability to access patient records, e.g. IT failure or lack of access to paper notes</p>	<p>patient not offered/provided with chaperone</p>	<p>Advice to patient which had an adverse effect</p> <p>Treatment plan not modified to take account of patient preferences or health needs</p> <p>Slow to refer on suspicion of pathology/need for different management approach</p> <p>Slow to refer after patient did not respond to treatment</p> <p>Did not discontinue treatment when appropriate to do so</p> <p>Patient discharged without arranging future care</p>	<p>substances</p>	<p>Patient forgotten/refusing to pay for treatment</p>
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